

Taylor Jernigan

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EDUCATION

Bachelor of Arts in Psychology
Winthrop University, Rock Hill, SC

December 2015

WORK EXPERIENCE

Data Analyst

August 2022 - Present

Fannie Mae, *Washington, D.C.*

- Analyzed data sets with 1,000,000+ records using SQL and Excel to provide KPI reporting metrics
- Managed a project team of 5 individuals to create a set of efficient and accurate data controls
- Served as a liaison between technical and business teams for seamless communication

Legacy Retirement Engagement POC

May 2021 – August 2022

Fannie Mae, *Washington, D.C.*

- Maintained a portfolio of more than 1,800 users and use cases to transition to a new platform
- Utilized Agile and Scrum tools with the use of Confluence and Jira for effective organization
- Managed database retirements for over 1,000 employees to ensure smooth transitions

Junior Business Intelligence Associate

January 2021 – May 2021

Revature, *Reston, VA*

- Trained in the fundamentals of SQL, data management, SSIS, and data analysis
- Led a team of 6 individuals in creating a business analysis of Revature's screening and hiring data

Director of Alumni Engagement

June 2018 – July 2019

Pi Kappa Phi Fraternity, *Charlotte, NC*

- Provided excellent customer service and guidance to an alumni base of over 100,000 members
- Coordinated, improved, and executed 5 alumni-based engagement and recognition programs
- Designed the email and social media marketing campaigns for more than 50 alumni events
- Partnered with other team members for the successful planning and organization of two large scale conferences and two fundraising events
- Directed a team of interns as direct reports to provide constructive feedback, performance management, and growth opportunities

Leadership Consultant

January 2016 – May 2017

Pi Kappa Phi Fraternity, *Charlotte, NC*

- Facilitated the leadership development of over 800 men spanning 27 college campuses
- Guided 27 individual chapters on building trust and community between members
- Assisted in the execution of four separate conferences with over 300 attendees each

SKILLS AND RECOGNITION

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|---|---|
| • Microsoft Office Suite | • Program Management |
| • Fundraising | • Customer Service |
| • Written and Verbal Communication | • 2015 OFSA Excellence in Leadership Award |
| • Analytical and Problem Solving Skills | • 2014 SROW Case Study Best Overall Award |
| • Time Management and Work Prioritization | • James C. and Kimberly Dickens Williamson Leadership Award |
| • Leadership and Team Development | |